

## Service Fees for people receiving Support at Home services with SwanCare at Home.

| Service                  | Mon to Fri<br>(6am to 8pm) | Mon to Fri<br>(After 8pm) | Saturday | Sunday | Public Holiday |
|--------------------------|----------------------------|---------------------------|----------|--------|----------------|
| Personal Care            | \$94                       | \$106                     | \$141    | \$189  | \$236          |
| Medication<br>Assistance | \$94                       | \$106                     | \$141    | \$189  | \$236          |
| Domestic<br>Assistance   | \$92                       | \$104                     | \$138    | \$184  | \$230          |
| Laundry<br>Assistance    | \$92                       | \$104                     | \$138    | \$184  | \$230          |
| Meal<br>Preparation      | \$92                       | \$104                     | \$138    | \$184  | \$230          |
| Meal Delivery            | \$20                       | \$20                      | \$20     | \$20   | \$20           |
| Clinical<br>Services     | \$172                      | N/A                       | N/A      | N/A    | N/A            |
| Care<br>Management       | \$130                      | N/A                       | N/A      | N/A    | N/A            |

| Service             | Mon to Fri<br>(6am to 8pm) | Mon to Fri<br>(After 8pm) | Saturday | Sunday | Public<br>Holiday | KM Distance                  |
|---------------------|----------------------------|---------------------------|----------|--------|-------------------|------------------------------|
| Shopping<br>Service | \$97                       | \$109                     | \$143    | \$189  | \$235             | Travel up<br>to 5km          |
| Shopping<br>Service | \$103                      | \$114                     | \$149    | \$195  | \$241             | Travel between<br>6 to 10km  |
| Shopping<br>Service | \$119                      | \$131                     | \$165    | \$211  | \$257             | Travel between<br>11 to 25km |
| Shopping<br>Service | \$135                      | \$147                     | \$181    | \$227  | \$273             | Travel between<br>26 to 40km |

| Service                           | Mon to Fri<br>(6am to 8pm) | Mon to Fri<br>(After 8pm) | Saturday | Sunday | Public<br>Holiday | KM Distance                  |
|-----------------------------------|----------------------------|---------------------------|----------|--------|-------------------|------------------------------|
| Social<br>Support -<br>Individual | \$97                       | \$109                     | \$143    | \$189  | \$235             | Travel up<br>to 5km          |
| Social<br>Support -<br>Individual | \$103                      | \$114                     | \$149    | \$195  | \$241             | Travel between<br>6 to 10km  |
| Social<br>Support -<br>Individual | \$119                      | \$131                     | \$165    | \$211  | \$257             | Travel between<br>11 to 25km |
| Social<br>Support -<br>Individual | \$135                      | \$147                     | \$181    | \$227  | \$273             | Travel between<br>26 to 40km |

| Service               | Mon to Fri<br>(6am to 8pm) | Mon to Fri<br>(After 8pm) | Saturday   | Sunday     | Public<br>Holiday | KM Distance                  |
|-----------------------|----------------------------|---------------------------|------------|------------|-------------------|------------------------------|
| Transport –<br>Direct | \$28/Trip                  | \$31/Trip                 | \$40/Trip  | \$51/Trip  | \$63/Trip         | Travel up<br>to 5km          |
| Transport –<br>Direct | \$57/Trip                  | \$63/Trip                 | \$80/Trip  | \$103/Trip | \$241/Trip        | Travel between<br>6 to 10km  |
| Transport –<br>Direct | \$96/Trip                  | \$105/Trip                | \$131/Trip | \$165/Trip | \$257/Trip        | Travel between<br>11 to 25km |
| Transport –<br>Direct | \$135/Trip                 | \$147/Trip                | \$181/Trip | \$227/Trip | \$273/Trip        | Travel between<br>26 to 40km |

| Service                 | Mon to Fri<br>(6am to 6pm) | Mon to Fri<br>(6pm to 6am) | Saturday   | Sunday     | Public<br>Holiday | KM Distance                  |
|-------------------------|----------------------------|----------------------------|------------|------------|-------------------|------------------------------|
| Transport –<br>Indirect | \$18/Trip                  | \$21/Trip                  | \$21/Trip  | \$21/Trip  | \$30/Trip         | Travel up<br>to 5km          |
| Transport –<br>Indirect | \$31/Trip                  | \$33/Trip                  | \$33/Trip  | \$33/Trip  | \$42/Trip         | Travel between<br>6 to 10km  |
| Transport –<br>Indirect | \$67/Trip                  | \$70/Trip                  | \$70/Trip  | \$70/Trip  | \$79/Trip         | Travel between<br>11 to 25km |
| Transport –<br>Indirect | \$104/Trip                 | \$107/Trip                 | \$107/Trip | \$107/Trip | \$115/Trip        | Travel between<br>26 to 40km |

| Service                | Mon to Fri (6am to 8pm) | KM Distance               |  |
|------------------------|-------------------------|---------------------------|--|
| Accompanied Activities | \$97                    | Travel up to 5km          |  |
| Accompanied Activities | \$103                   | Travel between 6 to 10km  |  |
| Accompanied Activities | \$119                   | Travel between 11 to 25km |  |
| Accompanied Activities | \$135                   | Travel between 26 to 40km |  |

| Service                       | Fees Per Hour | Cancellation Fee |
|-------------------------------|---------------|------------------|
| Dietician or Nutritionist     | \$215         | \$108            |
| Exercise Physiologist         | \$265         | \$133            |
| Occupational Therapist        | \$220         | \$110            |
| Physiotherapist               | \$280         | \$140            |
| Podiatrist                    | \$380         | \$190            |
| Speech Pathologist            | \$220         | \$110            |
| Remedial Massage              | \$255         | \$128            |
| Osteopath                     | \$240         | \$120            |
| Gardening                     | \$92          | \$46             |
| Group Social Support          | \$198         | \$99             |
| Group Social Support (Outing) | \$107         | \$53             |

## Minimum Charge

Services delivered onsite at SwanCare have a minimum length of service of 15minutes. Services delivered externally to SwanCare have a minimum length of service of 30minutes.